**Minutes PPG Meeting - Cheadle Fire Station**

**Date: 29th September 2022 - 2pm**

Attendees:

Moonyeen Thorley (Chair), Brian Clare, Sue Clare, Doreen Beresford, Nicola Thursfield (Reception Manager, Tardis)

Apologies:

Betty James, Maureen Tatum, Les Thompson, Bridget Thorley.

MT opened the meeting by thanking everyone who has returned to the PPG since Covid. It’s a difficult time and by supporting the surgery we are in the line of fire too, so thank you for wanting to make a difference.

MT also reiterated that the PPG is not a ‘personal problem forum’, if we have any problems we wish to air, please do it afterwards to the surgery representative at the meeting.

MT ran through the Agenda as follows:

1. On the previous minutes the first item was the change of doctors and staff. Nic gave a thorough review of the changes which I list below.

 Hayley Stevenson - New Practice Manager starting 3rd October 2022

 Kate Wood Advanced Nurse Practitioner

 Emily Faddes - Nurse Practitioner

 Megan Stone - Practice Nurse

 Kathryn Baker - Health Support Worker

 Eunice Mbenga - Locum Practice Nurse

 Alex Burton - Pharmacy Technician (you may remember his name, he was the previous Practice Manager)

 Ruby Sandhu - Pharmacist

PCN Staff:

 Eve Homer (Mental Health) mid way between Harplands and home support

 Katie - Physio - out of hours appointments, extended access, Mondays, Blythe Bridge and Wednesdays,

 Harriett Bree- Health and Well Being Coach, supporting 11-18 year olds. If a child has been referred to CAMHS but wait time is 1-2 years, she can step in to help.

2. New ANP recruit from last minutes, I will query with Sue. (Kate Wood)

3. Telephone message has almost been sorted although Dr Upton is still on the very end, these things can be so tricky!

4. The plans for the extension upstairs are still progressing.

5. We acknowledged we are now a teaching practice.

6. One problem per consultation - we all acknowledged that the doctors are still taking whatever time is necessary with the patients, within reason.

7. 24 hour monitoring at Ratcliffes chemist has now been sorted, we can use them if we wish.

8. We acknowledged the reception desk appointments put in place by Dr Kaur. It’s an ongoing situation and being monitored. We all agreed, no matter what you do, it will be abused.

9. MT brought up the ‘speakers’. All were in agreement that they wanted speakers at some of the meetings. Brian Clare has made a note to ask St Johns Ambulance to attend on the 16th March 2023 to do CPR demonstration.

Other suggestions were:

 Blood Bikers (we think they require a donation but I have to look into this)

 Lady for Wigs, wigs for cancer patients

 Carisma Wills, Donna has given us a talk before regarding, Wills, Power of Attorney etc, the members thought another visit would be beneficial.

 111 - years ago we had a lady who came to give us a talk and it was very interesting, members again thought this would be a good idea.

 Ratcliffes.

We tried to connect to Teams on Thursday so that Bridget could be a part of our meeting. Unfortunately Bridget could not connect to Teams and I could not connect to the Fire Station Wi-Fi, in all not very successful but at least we tried. Hopefully we can succeed in the future which will be good for everyone as we can still take part even if we cannot attend.

On the 13th September 2022, I sent an email to all member giving dates for 2023. To date I have not had a reply and we need to book the Fire Station for these dates, they are:

Thursday 16th March 2023 @ 10am (already in the diary and booked at the Fire Station)

Thursday 15th June 2023 @ 10am

Thursday 14th September 2023 @ 10am

Thursday 14th December 2023, Coffee and Cake, venue to be confirmed.

Please put these in your diaries and let me know if you cannot attend.

Thank you to everyone for attending and many thanks to Nic who stepped in at the last minute for Sue who was back at the surgery tearing her hair out with the computer system.

Meeting ended at 15:30