

## Minutes PPG Meeting - TARDIS Surgery

Date: 18th January, 2024

### Attendees:

Moonyeen Thorley (Chair): Joy Barleyman (Practice Manager): Brian Clare: Sue Clare: Betty James: Doreen Berresford: Les Thompson: Anthony Thorley: Lori Lei Wood Williams: John Dougherty:

No apologies.

Previous minutes agreed.

MT opened the meeting by introducing our new member, John Dougherty, welcome. Confidentiality forms etc handed to JD by JB.

Wi-if has been tried by AT, after further attempts to connect, we still have no success but we will persevere - LLWW tested her own Internet in the room and it works well, she is happy to set up a hotspot for anyone who needs it.

Dementia Pathway and 4 day PCN event information was discussed, everyone agreed these events are crucial to the community, we just have to find a way to integrate and connect with other sections of the NHS and care coordination.

Following on from the 4 day event, the gentleman MT and Dorothy Clohesy met on the Wednesday has since been in touch through JB. MT is meeting with him on the 23rd January at The Summer House. He has some questions and hopes the information will help towards the kick start of the PPG at Tean and Blythe Bridge surgery.

PPG participation Friends and Family - JB is compiling a questionnaire and the PPG will arrange times etc when we are able to be in the surgery to encourage patients to fill them in. We also need more ideas to promote the group.

LT stated how much better the new phone system is - other members were in agreement.

Confusion over the entitlement of vaccinations, the shingles one especially. There is a flow chart the surgery use, JB to place this on Facebook and check the website. An interesting point JD raised was if you have a live Shingles jab you cannot be a blood donor, if you have the non live vaccination you have to have a booster 6 months later, every day is a school day!

We discussed how to integrate people who are not digital, a situation which will be a conundrum for some time.

JB informed the group that she is the person at the surgery currently manning the Facebook page. LLWW is to help the surgery with making things easier.

JB suggested a regular Newsletter to patients from the PPG would be beneficial. LLWW said she would help create one of our own. There should be a copy somewhere in the surgery of the ones Claire (previous chair) created. This would give us the opportunity to create both digital and print information making information available to more patients.

JB informed the group about the new walk in Blood Pressure Monitoring Clinic and that there is now a trained travel and vaccination team member. The Blood Pressure Monitoring Clinic being a pilot and potential gateway to other clinics of this style based on patient needs and feedback.

The subject of Locum's was raised and we are lucky to have regular ones. As the group discussed, the need for consistency is a great comfort for patients.

At this meeting MT advised the group she had resigned the position of Chair.

MT asked the group to think about volunteering for Chair, Vice Chair and Secretary and would return to it a close of meeting.

LLWW volunteered to be Chair, and a very good one she will be, she has so much experience in IT, business, care, all wonderful things to bring to the group. This left Vice Chair, MT was asked to fill that position and is now VC.

This left the Secretary's role, unfortunately no one volunteered - this is ongoing.

Next meeting is Thursday March 14th at 10am at Cheadle Fire Station.